



## THE IDLE ROCKS RESTAURANT RESERVATIONS POLICY

### RESERVATIONS

All reservations are allocated 2 hours at the table. You are encouraged to arrive at least 30 minutes earlier to enjoy an aperitif.

Your reservation will be confirmed via SMS & email provided you have supplied the correct contact information.

Most dietary requirements can be catered for, and we have vegan & vegetarian options on our main menus. Please inform us of any dietary restrictions or allergies at the time of booking, to give our kitchen team adequate time to prepare something authentic and delicious.

Due to our remote location, taxis can often be difficult to arrange at short notice, therefore we advise you to book transport in advance. Alternatively, why not stay the night in one of our delightful rooms? Our reservations team can assist with both room bookings and transport.

We do not offer parking however there is a large payable public car park adjacent to the hotel with plenty of parking spaces.

Only assistance dogs are allowed into the hotel.

### CANCELLATIONS & AMENDMENTS

At the time of booking, we will request credit card details to secure the reservation. There is no charge at the time of the booking, however we ask for 48 hours' notice should you wish to cancel or change your reservation.

Where you fail to provide such notice, we reserve the right to charge you a cancellation fee of **£75 per person**, for lunch or dinner. Should you not show for a reservation without the 48-hour notice, we reserve the right to charge a no-show fee of **£75 per person**.

You can cancel or amend your booking online via our booking engine, by email ([reservations@stmawes.com](mailto:reservations@stmawes.com)) or by phone (+44(0)1326 270270).

You will receive confirmation of your cancellation / amendment.

If we can rebook your table, the cancellation charge will be waived.

### CHILDREN

We ask that children under 12 vacate the restaurant by 7pm, therefore we offer earlier dining times to cater for your young family. Please contact us if you would like to book an earlier table. Children 12 and above are welcome at any time to join you on your culinary journey.

We offer a "Little Rockers" menu, filled with classic, simple but flavourful dishes to suit all.

Please let us know at the time of booking if you are bringing children, so we can prepare the necessities.